Improved Paramedic Services Coming to MacTier and Area



In an emergency, getting to you quickly and safely is our top priority.

As our communities grow, we're adapting our emergency services to make sure everyone gets the emergency care they need, when they need it most.

Our 10-Year Master Plan focuses on **optimal station locations, adding more Paramedics, and emergency vehicles.**

As part of this plan, we're improving care in the MacTier area with new ways of delivering services, while still ensuring you receive the fast, reliable care you expect. In October 2025, we will no longer be operating from the physical Paramedic Station in MacTier.

Here's how we are improving services in MacTier and Georgian Bay Township:

Service Improvement:	Expected Timeline:
New Paramedic Response Unit (PRU): A 12-hour PRU will be deployed and provide continuous coverage in the MacTier area. Unlike the existing ambulances at the MacTier station, The PRU will stay in the community, offering rapid responses and localized emergency services.	December 2024
New Glen Orchard Paramedic Station: This new and improved station will make our response times faster for west Muskoka. The Mactier station will be closed in fall 2025.	Fully Operational - Early 2025
Repositioning of a 12-hour ambulance: Moving from MacTier to Southern Georgian Bay to provide broader coverage.	Early 2025

September, 2024

Did You Know?

58% of responses from the MacTier Paramedic Station cover areas outside of MacTier.

With the new Paramedic Response Unit (PRU) positioned in and dedicated to MacTier and area, a paramedic will always be in area. This means help will get to you faster than before and better care for west Muskoka.

Improved Response Times and Flexible Care for MacTier

Our Master Plan modelling shows that these changes to paramedic services will lead to faster response times and more flexible service in MacTier and the surrounding area.

The Paramedic Response Unit (PRU) plays a big part in these improvements. Unlike an ambulance, which transports patients, the PRU is a smaller vehicle staffed by a fully trained paramedic. The PRU can get to you faster, start treatment right away while an ambulance also responds. The PRU stays in the community - ready to respond to the next emergency sooner. At the same time, we're repositioning a 12-hour ambulance to Southern Georgian Bay, ensuring broader coverage and better access to emergency services. These changes mean we can get to you quickly and safely, whether it's immediate treatment on the scene or transport to a hospital.

Learn more:

You can learn more about Muskoka Paramedic Services, these changes and our 10-Year Master Plan on our website at: **www.muskoka.on.ca/paramedic-services**

Contact:

If you have questions about these changes, please contact Muskoka Paramedic Services by email at **MPS@muskoka.on.ca**

