THE DISTRICT MUNICIPALITY OF MUSKOKA

APPLICATION FOR WATER/SEWER BILLING SERVICES FI-922-2024-9/19/24

TOWN: _____ **ACCOUNT #:** _____

SERVICE ADDRESS: _____

EFFECTIVE DATE: _____

Owner ☐ **Tenant** ☐

ACCOUNT HOLDER(S) FIRST NAME: _____ LAST NAME: _____

FIRST NAME: _____ LAST NAME: _____

OR COMPANY NAME: _____

Authorized Company Contact Names: _____

_____

MAILING ADDRESS: _____

(Required for billing purposes) ☐ **Same as service address**

CONTACT PHONE NO: PRIMARY: _____ ALTERNATE: _____

***IF MORE THAN ONE ACCOUNT HOLDER, PROVIDE ALL INFORMATION FOR ADDITIONAL ACCOUNT HOLDER**

E-MAIL ADDRESS: _____ _____

DRIVERS LICENSE: _____ _____

DOB (YY/MM/DD) ____/____/____ ____/____/____

PREVIOUS ADDRESS: _____ _____

EMPLOYER: _____ _____

EMPLOYER ADDRESS: _____ _____

TENANTS ONLY Landlord: _____ Phone No.: _____

Address: _____

I (we) have read & understood the terms & conditions of this contract as outlined on page 2 of this application (<u>all account holders/authorized signing officers must sign</u>):

_____ _____

Signature **Date signed (year/month/day)**

_____ _____

Signature **Date signed (year/month/day)**

RETURN COMPLETED APPLICATION TO:

Fax: 705-645-5319 / **Email:** watersewerbilling@muskoka.on.ca / **Mail:** 70 Pine St., Bracebridge, ON, P1L 1N3

The undersigned herein called the Customer, hereby requests The District Municipality of Muskoka to supply Water and/or Sewer Services herein respectively called Service, to the Customer at the above property.

This application when signed by the Customer and approved by The District Municipality of Muskoka, by the signature of its designated officer, shall be a contract between the Customer and The District Municipality of Muskoka.

The Customer agrees to take service from The District Municipality of Muskoka in accordance with terms and conditions hereof and to take same exclusively from The District Municipality of Muskoka. The Customer further agrees to pay The District Municipality of Muskoka the authorized rates commencing on the date when The District Municipality of Muskoka is ready to serve the Customer. Bills are payable on or before the due date. All accounts not paid by the due date are subject to a late payment surcharge.

The District Municipality of Muskoka will make every effort to ensure bills are accurate; however, billing errors can occur. The District Municipality of Muskoka reserves the right to collect under-billed accounts at any time.

The status of tenant accounts may be made available to the Owner upon request.

Default in payment may result in all credit information pertaining to the Customer being disclosed to a credit reporting/collection agency and/or another Muskoka urban service area for collection purposes. Continued non-payment may result in further charges for collection action and disconnection of service.

The District Municipality of Muskoka may verify the accuracy of all information from the Credit Bureau and/or any person(s) with whom the Customer has had financial relations.

The necessity of requiring a deposit charge for the account is a condition of service unless the customer has met requirements which include providing proof of a good payment history with The District Municipality of Muskoka or other utility (as evident by a letter of reference).

Personal information on this form is collected by The District Municipality of Muskoka under the authority of The Municipal Act, 2001, S.O. 2001, c.25, as amended and any by-laws passed pursuant to it and for the purpose to provide customer service, manage customer accounts and assess credit history. Applicants are advised that Muskoka may be required to disclose information in this form under the Municipal Freedom of Information and Protection of Privacy Act. Questions should be directed to the Freedom of Information Coordinator, 70 Pine Street, Bracebridge, ON P1L 1N3.

To contact the Muskoka Water & Sewer Billing Department please call:
705-645-7954 or 1-800-461-4210
email: watersewerbilling@muskoka.on.ca