

The Pines Long Term Care Facility

Mission, Vision and Values

Mission

Optimizing life with excellent care, compassion and comforts of home.

Vision

Continuously improving care, safety and quality of life in partnership with residents, their families and our community.

Values

We believe:

Compassion

in resident centred care where we always show kindness, concern and a willingness to help.

Teamwork

working together as a team involves supporting each other and valuing all team members and interdisciplinary contributions.

Education

investing in education for residents, staff, families, volunteers and the community is essential and life-long learning must be promoted.

Environment

in the importance of protecting our environment by reducing, reusing and recycling

Communication

that open and honest communication is the key to building strong relationships.

Fairness

everyone should be treated with respect, dignity and without discrimination and provided with equal opportunities.

Creativity

seeking out innovative solutions to issues and problems should be encouraged.