



Pandemic Management

LAST UPDATED: July 2022

APPENDICES:

- Appendix 1 – Corporate Pandemic Plan

POLICY

In keeping with provincial pandemic plans and the national Canadian Pandemic plan guidelines, homes must be prepared to provide service and protect the residents and staff during a Pandemic.

Note: All homes must follow all their respective public health directives in the event of a pandemic in addition to the Corporate Pandemic Plan.

BACKGROUND

Extendicare's Corporate Pandemic Plan ensures the safety of its employees, minimizes disruptions of business operations, and provides direction and the means to communicate appropriate actions to be taken during a Pandemic Influenza outbreak.

PROCEDURES

ADMINISTRATOR
/ DESIGNATE

1. Deploy the Corporate Pandemic Plan when at least one health authority at the local, provincial, federal, or international level have declared an official state of Pandemic outbreak. See *Corporate Pandemic Plan, Appendix 1*.



- Extendicare's Emergency Preparedness and Response manual, primarily Extendicare's Incident Management System, and Extendicare's Pandemic Plan have been developed to assist the organization to consolidate efforts and resources in order to limit the impact of a Pandemic.



MITIGATION/PREVENTION

Mitigation/Prevention is the phase where organizations explore the potential impact of a Pandemic and the development, where possible, of corrective measures or action plans that either prevent the Pandemic from occurring, or more likely, minimize the impact if it does occur. For example, influenza immunization, education related to respiratory hygiene, not attending work when ill, handwashing, etc.

PREPAREDNESS

Preparedness is the phase where organizations implement measures to ensure that they are able to cope with the Pandemic. For example, stockpiling of PPEs, training staff in emergency preparedness, the development of a Pandemic plan, integrating planning efforts with those in the community, i.e. provincial ministries of health, local public health, etc. are strategies homes are to be working on during the preparedness phase.

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RESPONSE

Response is the phase where organizations are required to deal with an actual Pandemic based on the forecasted impact on the health care system and society in general. For example, efforts to deal with an increased need for and receipt of information/direction, supplies, staff shortages, illness or death of colleagues, etc. are all challenges faced in the Response Phase.

RECOVERY

Recovery is the phase where organizations work towards a return to normal functioning. For example, the return of client services to normal volumes, staffing, the filing of claims to government departments, recognition and support to staff, etc. are activities happening during this phase.



WHO (World Health Organization)

<http://www.who.int/en/>

PHAC – Public Health Agency of Canada

<https://www.canada.ca/en/public-health.html>

Extendicare's Intranet is the official source of current approved policies, procedures, best practices and directives.