

The District Municipality of Muskoka is currently recruiting for a IT Technician II



The District

Muskoka is a great place to live and play, and the District is a four-season municipality passionate about protecting, servicing and caring for this community. We have opportunities that will allow you to learn, grow and build your career amongst other ambitious leaders and innovators. We offer a competitive compensation package and are committed to promoting diversity, accessibility and inclusion. [Watch our video](#) to learn more.

The Opportunity

As the IT Technician II you will be responsible for co-ordinating and maintaining the operational requirements of Information Technology Services (ITS) with minimum supervision. You will provide front line IT support throughout the Municipal Offices of Muskoka and related Branch Offices.

What you will do:

- Work with users and staff regarding all aspects of computer systems, peripherals, operating systems, networks and projects.
- Provide on-going support to users and staff via remote support software, telephone, email or in-person.
- Perform all, or some, of the following functions:
 - Configure, install and test computer systems, peripherals and software.
 - Install and test upgrades to systems, networks, operating systems and software.
 - Assist vendors and providers re: bug fixes and problem resolution.
 - Diagnose and repair software, network and system problems.
 - Plan and implement backup/recovery methodology.
 - Maintain internal and external networks.

What you will need:

- Graduate of a three-year community college with a diploma in a related field or an acceptable combination of education, training and experience.
- Three years recent and significant experience in the field of Information Technology in a complex WAN environment with multiple lines of business.
- Excellent knowledge of computer standards related to networking, security, installation and maintenance practices, computer troubleshooting. Experience with Microsoft desktop and server operating systems.

For a full outline of the responsibilities and requirements, please review the job description by clicking [here](#).

What we are offering

This is a temporary full-time opportunity at the District for up to eighteen (18) months. The hourly compensation range for this role is \$33.71 - \$37.02. The District is also proud to offer the following to our temporary employees:



The Next Step



If you have the necessary skills, experience and qualifications, and can support our vision and values (RISE: Respect and Integrity, Innovative Leadership, Synergy and Experiences), please review the “How to Apply” instructions on our website and then submit your application:

www.muskoka.on.ca/careers

This posting closes on Wednesday July 6, 2022 @ 12:00 p.m.

Visit our [careers page](#) for other opportunities.

The District of Muskoka is an equal opportunity employer and values diversity in our workforce, encouraging applications from all qualified individuals

Our organization is committed to providing persons with disabilities with equal opportunities and standards of goods and services, and we are compliant with the Accessibility for Ontarians with Disabilities Act. If you require disability related accommodation to participate in the recruitment process, please advise the Human Resources department as soon as possible. Accommodation may be provided in all steps of the hiring process. Any questions regarding this posting should be directed to the Human Resources Department.